

10-90, 11-412

<b>&lt;010&gt;</b>	Study Area Code	320759	
<b>&lt;015&gt;</b>	Study Area Name	DAVISS-MARTIN/RTC	Received & Inspected
<b>&lt;020&gt;</b>	Program Year	2015	
<b>&lt;030&gt;</b>	Contact Name: Person USAC should contact with questions about this data	Stephen Bartlett	JUN 23 2014
<b>&lt;035&gt;</b>	Contact Telephone Number: Number of the person identified in data line <030>	8124863211 ext.	FCC Mail Room
<b>&lt;039&gt;</b>	Contact Email Address: Email of the person identified in data line <030>	sbartlett@rtccom.com	

ANNUAL REPORTING FOR ALL CARRIERS			(check box when complete)
<b>&lt;100&gt;</b>	Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>
<b>&lt;200&gt;</b>	Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>
<b>&lt;210&gt;</b>	<input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>
<b>&lt;300&gt;</b>	Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>
<b>&lt;310&gt;</b>	Detail on Attempts (voice)	(attach descriptive document)	<input checked="" type="checkbox"/>
<b>&lt;320&gt;</b>	Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>
<b>&lt;330&gt;</b>	Detail on Attempts (broadband)	(attach descriptive document)	<input checked="" type="checkbox"/>
<b>&lt;400&gt;</b>	Number of Complaints per 1,000 customers (voice)		
<b>&lt;410&gt;</b>	Fixed	0.0	<input checked="" type="checkbox"/>
<b>&lt;420&gt;</b>	Mobile	0.0	<input checked="" type="checkbox"/>
<b>&lt;430&gt;</b>	Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>
<b>&lt;440&gt;</b>	Fixed	0.0	<input checked="" type="checkbox"/>
<b>&lt;450&gt;</b>	Mobile	0.0	<input checked="" type="checkbox"/>
<b>&lt;500&gt;</b>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>
<b>&lt;510&gt;</b>	320759IN510.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>
<b>&lt;600&gt;</b>	Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>
<b>&lt;610&gt;</b>	320759IN610.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>
<b>&lt;700&gt;</b>	Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>
<b>&lt;710&gt;</b>	Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>
<b>&lt;800&gt;</b>	Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>
<b>&lt;900&gt;</b>	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>
<b>&lt;1000&gt;</b>	Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>
<b>&lt;1010&gt;</b>	320759IN1010.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>
<b>&lt;1100&gt;</b>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>
<b>&lt;1110&gt;</b>		(complete attached worksheet)	<input checked="" type="checkbox"/>
<b>&lt;1200&gt;</b>	Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<b>&lt;2000&gt;</b>	(check to indicate certification)	<input checked="" type="checkbox"/>
<b>&lt;2005&gt;</b>	(complete attached worksheet)	<input checked="" type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<b>&lt;3000&gt;</b>	(check to indicate certification)	<input checked="" type="checkbox"/>
<b>&lt;3005&gt;</b>	(complete attached worksheet)	<input checked="" type="checkbox"/>

No. of Copies rec'd 0

LIST ABCDE

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	320759
<015> Study Area Name	DAVISS-MARTIN/KTC
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035> Contact Telephone Number - Number of person identified in data line <030>	8124863211 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtccom.com

 <110> Has your company received its ETC certification from the FCC? (yes / no) ☐ ☒

If your answer to Line &lt;110&gt; is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?

 <111> (yes / no) ☐ ☐

If your answer to Line &lt;111&gt; is yes, then you are required to file a progress report, on line &lt;112&gt; delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

&lt;112&gt; Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

320759IN112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.


[illegible]

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	14.95

[illegible]



[illegible]

<010>	Study Area Code	320759
<015>	Study Area Name	DAVIES-MARTIN/RTC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035>	Contact Telephone Number - Number of person identified in data line <030>	8124863211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtccom.com

711

[illegible]

**Figure 1**

<01>	Study Area Code	320759
<01>	Study Area Name	DAVIESS-MARTIN/RTC
<02>	Program Year	2015
<03>	Contact Name - Person USAC should contact regarding this data	@Stephen Bartlett
<03>	Contact Telephone Number - Number of person identified in data line <03>	@124863211 ext.
<03>	Contact Email Address - Email Address of person identified in data line <03>	@bartlett@rtccom.com
<81>	Reporting Carrier	Davies-Martin Rural Telephone Corp
<81>	Holding Company	N/A
<81>	Operating Company	N/A

[illegible]

<010> Study Area Code	320759
<015> Study Area Name	DAVIES-MARTIN/RTC
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035> Contact Telephone Number - Number of person identified in data line <030>	8124863211 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtc.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)



<010>	Study Area Code	320759
<015>	Study Area Name	DAVISS-MARTIN/RTC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035>	Contact Telephone Number - Number of person identified in data line <030>	8124863211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtc.com

Please check this box to confirm no terrestrial backhaul  
<1120> options exist within the supported area pursuant to § 54.313(G) ☐

Please check this box to confirm the reporting carrier offers  
<1130> broadband service of at least 1 Mbps downstream and 256 kbps  
upstream within the supported area pursuant to § 54.313(G) ☐





<010>	Study Area Code	320759
<015>	Study Area Name	DAVIES-MARTIN/RTC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035>	Contact Telephone Number - Number of person identified in data line <030>	8124963211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtccom.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

320759IN1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒



<010>	Study Area Code	320759
<015>	Study Area Name	DAVISS-MARTIN/RTC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035>	Contact Telephone Number - Number of person identified in data line <030>	8124863211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtc.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

<b>Incremental Connect America Phase I reporting</b>		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
<b>Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))</b>		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
<b>Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))</b>		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
<b>Connect America Phase II Reporting (47 CFR § 54.313(e))</b>		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information



<010> Study Area Code	320759
<015> Study Area Name	DAVIS-S-MARTIN/ETC
<020> Program Year	2013
<030> Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035> Contact Telephone Number - Number of person identified in data line <030>	9124862211 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	sbartlett@usacomm.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan  
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  
(3014) If yes, does your company file the RUS annual report

(Yes/No)

(Yes/No)

☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)  
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐
☐

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, is your company audited?

(Yes/No)

☒

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications  
(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows  
(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

☒
☒
☒

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.  
(3023) Underlying information subjected to a review by an independent certified public accountant.  
(3024) Underlying information subjected to an officer certification.  
(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

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☐
☐

- (3026) Attach the worksheet listing required information

3207591N3026.pdf

Name of Attached Document Listing Required Information



<010>	Study Area Code	320759
<015>	Study Area Name	DAVISS-MARTIN/RTC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035>	Contact Telephone Number - Number of person identified in data line <030>	8124863211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtccom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<010> Study Area Code	320759
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<035> Contact Telephone Number - Number of person identified in data line <030>	8124863211 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtccom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Gina Roney</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Gina Roney
Name of Reporting Carrier:	DAVISS-MARTIN/RTC
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/13/2014
Printed name of Authorized Officer:	Stephen Bartlett
Title or position of Authorized Officer:	Executive Vice President
Telephone number of Authorized Officer:	8124863211 ext.
Study Area Code of Reporting Carrier:	320759 Filing Due Date for this form: 06/30/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	DAVISS-MARTIN/RTC
Name of Authorized Agent or Employee of Agent:	Gina Roney
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/13/2014
Printed name of Authorized Agent or Employee of Agent:	Gina Roney
Title or position of Authorized Agent or Employee of Agent:	Sr Financial Consultant
Telephone number of Authorized Agent or Employee of Agent:	7192664334 ext.
Study Area Code of Reporting Carrier:	320759 Filing Due Date for this form: 06/30/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	



## Attachments

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	14.95

[illegible]

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<010>	Study Area Code	320759
<015>	Study Area Name	DAVERESS-MARTIN/RTC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035>	Contact Telephone Number - Number of person identified in data line <030>	8124863211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtc.com.com

[illegible]

<010>	Study Area Code	320759
<015>	Study Area Name	DAVIESS-MARTIN/RTC
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Stephen Bartlett
<035>	Contact Telephone Number - Number of person identified in data line <030>	8124863211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbartlett@rtcocom.com
<810>	Reporting Carrier	Davies-Martin Rural Telephone Corp
<811>	Holding Company	N/A
<812>	Operating Company	N/A

[illegible]



Daviss-Martin Rural Telephone Corp. dba

**RTC COMMUNICATIONS**

www.rtccom.net

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

In the Matter of	)	
	)	
Connect America Fund	)	CC Docket No. 10-90
	)	
Lifeline and Link Up Reform and	)	WC Docket No. 11-42
Modernization	)	

**Request of Daviess-Martin/RTC Communications  
For Confidential Treatment**

Pursuant to 47 C.F.R. § 0.459 of the Commission's Rules, Daviess-Martin/RTC Communications requests confidentiality with respect to the submission of the Five-Year Build-Out Plan of Daviess-Martin/RTC Communications in CC Docket No. 10-90 and WC Docket No. 11-42.

The following information is submitted pursuant to 47 C.F.R. § 0.459(b) of the Commission's rules:

- (1) Daviess-Martin/RTC Communications requests that the Company's Five-Year Build-Out Plan and Narrative Description and attached herewith be given confidential treatment.
- (2) The Company's Five-Year Build-Out Plan and Narrative Description are submitted to the Commission pursuant to the *USF/ICC Transformation Order* (November 18, 2011) and 47 C.F.R. §§ 54.202(a)(1)(ii) and 54.313(a)(1).
- (3) Specific details, including financial, contained in the Company's Five-Year Build-Out Plan and Narrative Description are confidential commercial information routinely withheld from public inspection in accordance with 47 C.F.R. § 0.457(d).
- (4) The information contained the Company's Five-Year Build-Out Plan and Narrative Description is of both a financial and competitive nature regarding the provision of telecommunications services. The telecommunications industry is highly competitive.



- (5) The financial and competitive information provided herein is information that would not customarily be released to the public. Due to the competitive environment of the marketplace, release of this information could substantially harm Daviess-Martin/RTC Communications business and physical infrastructure.
- (6) In order to prevent unauthorized disclosure of the subject information, the attached Five-Year Build-Out Plan and Narrative Description are being filed via express delivery service.
- (7) The subject information is not available to the public or any third parties.
- (8) Pursuant to 47 C.F.R. § 0.457(d), the subject material is not routinely available for public inspection and should continue to be withheld from public inspection at any time now or in the future.
- (9) Not applicable.

Respectfully submitted,

By: Steven Bartlett

Steven Bartlett  
Executive Vice President  
244 N. Main Street  
Montgomery, IN 47558  
(812) 486-3211

June 20, 2014

***REDACTED - FOR PUBLIC INSPECTION***

**REDACTED**

**[The Five-Year Build-Out Plan and Narrative Description of Daviess-Martin/RTC Communications is redacted in its entirety as Highly Confidential Information]**

**Daviess-Martin/RTC****Line 510: Service Quality Standards & Consumer Protection Rules Compliance****Service Quality Standards**

- The Indiana Utility Regulatory Commission has repealed all applicable service quality standards, including the following:
  - 170 Indiana Administrative Code (IAC) 7-1.1-6 Design and construction of plant and facilities; safety standards
  - 170 IAC 7-1.1-11 Service standards
  - 170 IAC 7-1.2-14 Adequacy of service
  - 170 IAC 7-1.2-15 Transmission requirements
  - 170 IAC 7-1.2-16 Answering times

**Consumer Protection Rules**

The company complies with the following consumer protection rules:

- FCC rules regarding verification of orders for telecommunications service as required of submitting carriers {47 CFR §64.1100}
- 170 IAC 7-1.1-19: Unauthorized switching of telecommunications providers; billing for telecommunications or other services added without customer's consent
- 170 IAC 7-1.3-1: Communications Customer Service Rights and Responsibilities
- The FCC's Truth-in-Billing Requirements {47 CFR §64.2400}
- All of the requirements of 47 C.F.R. § Part 64 Subpart U, Customer Proprietary Network Information and Federal Trade Commission 16 C.F.R. §681, Identity Theft Red Flags

**Line 610: Functionality in Emergency Situations**

- The company maintains a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. {47 CFR §54.202(a)}
- The company has made reasonable provisions to meet emergencies resulting from commercial electrical failure and sudden, prolonged increases in traffic. These provisions include instructing employees on proper procedure in emergencies and deploying emergency power generating equipment and battery back-up. {170 IAC 7-1.2-18: Emergency operation}

3207591010

Daviess-Martin/RTC Communications

**Form 481 Line 1010: §54.313 (a) (10) – Pricing of Voice Services**

The company's retail monthly residential local service rate is \$14.95.



Lifeline Assistance is a government assistance program sponsored by the FCC to reduce rates for primary residential telephone service to qualifying subscribers who receive income-based benefits.

Lifeline subscribers may receive unlimited local calling at a discount of \$9.25.

Eligible customers may obtain Toll Blocking or Limited Toll Blocking free of charge. The Company's voice lifeline plan does not include any free minutes of use for toll. Eligible customers that elect to take Toll Blocking will not be required to pay a service deposit.

**Limitations:**

- ✓ The discounts are applicable only on the end user's principal residence line.
- ✓ One discount per household for eligible participants is allowed. Discount is applicable towards primary residential connections only. The telephone service must be listed in your name. A household is everyone who lives together at your address as one economic unit.
- ✓ Service is non-transferable.

**Eligibility Requirements:**

- ✓ Participant must be verified eligible prior to participation.
- ✓ With income at or below 135% of the Federal Poverty Guidelines.
- ✓ Participating in any of the following programs: Medicaid, Supplemental Nutrition Assistance Program (f.k.a. Food Stamps), Supplemental Security Income (SSI), Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP), National School Lunch Program's free lunch program, and Temporary Assistance for Needy Families .
- ✓ Lifeline subscribers must re-certify eligibility each year.
- ✓ To determine if you are eligible, please contact the business office at (812) 486-3211.

The Link Up support has been eliminated of April 1, 2012.



***REDACTED - FOR PUBLIC INSPECTION***

**REDACTED**

**[The Financial Report of Daviess-Martin/RTC Communications is  
redacted in its entirety as Highly Confidential Information]**